

John Bernards YOGA MOOD

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BIC-code: RABO NL 2U

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Chamber of Commerce-number 17265019



General Terms and Conditions regarding Hatha Yoga- , H-Yoga (Yoga & Cancer)- and individual Yoga classes at John Bernards YOGA MOOD

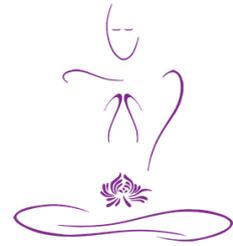
- 1a.i** Registration for Hatha Yoga group classes at John Bernards YOGA MOOD is valid for an indefinite period of time from the moment of registration. One can enrol at any time. With the registration the participant binds him-/herself to pay the full amount for the chosen subscription. Participants in the Hatha Yoga group classes at John Bernards YOGA MOOD are offered a free introductory class (this is optional and only available for new participants) or they can choose a subscription term of his/her own choice. One can choose for a one-time trial of 4 classes (this is optional and only available for new participants) or from a subscription period of 13, 26 or 52 classes, regardless of the time of registration and subject to the free introductory class. One can also directly choose a subscription of 13, 26 or 52 classes. The date of registration will be mentioned on the registration form.
The Hatha Yoga group classes will be given in respectively 13, 26 or 52 consecutive weeks, except national holidays and vacations.
- 1a.ii** Registration for individual Hatha Yoga classes at John Bernards YOGA MOOD is valid for an indefinite period of time from the moment of registration. One can enrol at any time. With the registration the participant binds him-/herself to pay the full amount for the chosen subscription. One can choose a subscription period of 4, 6 or 10 classes. One can also take individual Hatha Yoga classes for an indefinite period of time. In the latter case payment must be made for terms of 10 classes. The date of registration will be mentioned on the registration form.
Individual Hatha Yoga classes will be given in respectively 4, 6 or 10 consecutive weeks, except national holidays and vacations.
- 1a.iii** Registration for H-Yoga classes (Yoga & Cancer) at John Bernards YOGA MOOD is valid for an indefinite period of time from the moment of registration. One can enrol at any time. With the registration the participant binds him-/herself to pay the full amount of a subscription of 5 classes. One can also take H-Yoga classes for a indefinite period of time. In the latter case payment must be made for terms of 5 classes. The date of registration will be mentioned on the registration form.
H-Yoga classes will be given in 5 consecutive weeks, except national holidays and vacations.
- 1b.** It is possible to have multiple Hatha Yoga group classes per week. This also applies to the individual Hatha Yoga classes.



- 2a. The first Hatha Yoga group class of the new participant is an introductory or trial class and as such free of costs. (this is optional and only available for new participants)
- 2b. The participant in the Hatha Yoga group classes has an optional choice (after the free introductory class) for a one-time trial subscription of 4 classes. Payment of this one-time trial subscription must be made no later than in the first week of this subscription. It is not possible to take missed classes from this one-time trial period in another moment.
- 2c. After the free introductory class and/or the one-time trial subscription of 4 classes, the participant in the Hatha Yoga group classes can choose from a follow-up subscription of 13, 26 or 52 classes. On request the participant will then get a confirmation of this follow-up subscription of his/her choice within a week after the start of that new subscription.
- 2d.i If the participant in the Hatha Yoga group classes want to renew his/her subscription after the end of the current subscription, he/she need to do nothing him-/herself. During the last week of the current subscription, the participant automatically will get a request to renew the subscription. Again he/she can choose from a follow-up subscription of 13, 26 or 52 classes.
- 2d.ii Renewal of a subscription will always be done in consultation with the participant. This applies to all subscriptions
- 2e. If the participant at the end of the current subscription wants to change his/her subscription into one with a different length, he/she has to notify John Bernards YOGA MOOD in writing (e-mail) at least one week before the end of that current subscription. Within one week of that notification, the participant will receive a confirmation of the new subscription.
- 3a. If you want to sign off from a particular yoga class, you have to sign off personally at the yoga teacher, by telephone, e-mail, what's app or SMS, at least 1 hour before the start of that class. This applies to both participants in the Hatha Yoga group classes as well as those in the individual Hatha Yoga classes and H-Yoga classes. If the yoga teacher is not available at the moment you're on the phone to sign off, you can leave your message on the answer machine. The yoga teacher will listen to all the incoming messages at a later moment.
- 3b.i Missed Hatha Yoga group classes can be followed up, at any chosen time, **within the timeframe of the current subscription**, except on the hour of the regular weekly class, and only if the yoga teacher is notified at least within the hour of that missed class, and if there is an open spot in the follow-up class. If there is no open spot in the follow-up class of choice, the participant needs to pick another moment for the follow-up class. This moment still needs to fall **within the timeframe of the current subscription** and outside the regular time of the missed class.
- 3b.ii It is not possible to follow-up a missed H-Yoga class.
- 3c.i It is not possible to follow-up missed Hatha Yoga group classes, nor is it possible to follow-up missed individual Yoga classes, without having them signed off in time.
- 3c.ii Missed H-Yoga classes that have not been signed off in time, will be handled as a normal classes from your subscription and will be counted for as a class that you have been attending.
- 4a.i When a participant at the Hatha Yoga group classes is **absent due to illness** (or any other reason) for a period of time with a maximum of 4 (four) consecutive weeks, he/she will keep the right to catch up the missed classes according to the terms and conditions as mentioned under 3a. and 3b.i



4a.ii When a participant at the Hatha Yoga group classes is **absent due to illness** for a period of time longer than 4 (four) consecutive weeks, the current subscription will be interrupted from the fifth week from the date of your signing off. In this case it will not be possible to follow up the missed classes, but the current subscription will be activated the moment the participant starts attending classes again.



4a.iii When a participant at the Hatha Yoga group classes is **absent due to any other reason**, then the rules as mentioned under 3a., 3b.i and 3c.i, will apply.

5a. Subscription payment must be made in the first week of the chosen subscription. This applies both to participants of the Hatha Yoga group classes, as for participants of individual Yoga classes and H-Yoga classes.

5b.i Costs for a Hatha Yoga group class as well as for a H-Yoga class (bases on a 1.15 h. class) are € 10,00 per person per class.

5b.ii Costs for an individual Hatha Yoga class (bases on a 1 h. class) are € 50,00 per class.

5c. Overview of the various Hatha Yoga subscriptions and their associated costs:

- Introduction class (optional and only available for new participants): Free
- One-time Trial subscription of 4 classes: € 40,00 incl. 6% VAT
(optional and only available for new participants)
- Subscription of 13 classes - per subscription: € 130,00 incl. 6% VAT
- Subscription of 26 classes - per subscription: € 250,00 incl. 6% VAT
- Subscription of 52 classes - per subscription: € 480,00 incl. 6% VAT
- Single class: € 15,00 incl. 6% VAT
- Individual Yoga class € 50,00 incl. 6% VAT
- H-Yoga Subscription of 5 classes € 50,00 incl. 6% VAT
- Student participants to 22 years there's a discount on tuition of 20% off.

5d. Cash payment and/or payment per class is not possible. The entire amount of the subscription of choice needs to be paid to the RABO bankaccount number listed below

IBAN: NL 27 RABO 0153756985

BIC code: RABO NL 2U (in case this is requested)

in the name of John Bernards YOGA MOOD

quoting the subscription of your choice (HY4, HY13, HY26 or HY52) + your name

John Bernards YOGA MOOD does not accept cash.

5e. Refund of paid tuition fees is not possible.

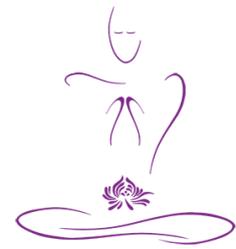
6. Termination of your Hatha Yoga subscription must be submitted at least 4 (four) weeks before the end of that current subscription. This applies for participants of both Hatha Yoga group classes as well as individual Hatha Yoga classes. You have to terminate your participation in the classes personally at the yoga teacher, by telephone, e-mail, what's app or SMS. You will receive a written confirmation (by e-mail) of your termination within a week.



7. No classes will be given: in the week carnival, on good Friday, 1st and 2nd day of Easter, Kingsday, Ascension Day, 1st and 2nd day of Pentecost, four weeks during summer holiday, and depending on the school holidays, two weeks around Christmas holiday and new year.
For actual data see: www.yogamood.nl

8. In case of cancellation of classes at John Bernards YOGA MOOD within the existing opening-times, all subscriptions of that class (or classes) will be frozen.

9. If a participant to any of the classes at John Bernards YOGA MOOD acts inconsistent with these General Terms and Conditions, John Bernards YOGA MOOD will be forced to hand over its claim for collection to a professional collection agency.



Disclaimer:

Although John Bernards YOGA MOOD acts with extreme precaution at giving the different classes, John Bernards YOGA MOOD can not be held responsible for any material damage or personal injury.



John Bernards YOGA MOOD is member of VYN (Dutch Association of Yoga Teachers)

and the European Yoga Union



Union Européenne de Yoga



VYN member number: 3084

